FOOD-BORNE ILLNESS COMPLAINTS FORM (Page 1 of 3)

Collect as much information as possible from the customer and advise that they seek medical help if they haven't already done so.

| This data was collected by (name) on (date) at (time) | | | | | | |
|---|--------------------------------------|--|--|--|--|--|
| 1. CONTACT DETAILS | Name | | | | | |
| | Address | | | | | |
| | Telephone Number | | | | | |
| 2. FOOD CONSUMED | What was eaten? | | | | | |
| | When was it eaten? (Date & Time) | | | | | |
| 3. SYMPTOMS | What symptoms are being experienced? | | | | | |
| | When did the symptoms start? | | | | | |

FOOD-BORNE ILLNESS COMPLAINTS FORM (Page 2 of 3)

Collect as much information as possible from the customer and advise that they seek medical help if they haven't already done so.

| 4. PERSONS AFFECTED | Which other members of the group ate the same food? | |
|-----------------------------|---|--|
| | Are other members experiencing food-borne illness? | |
| 5. MEDICAL & AUTHORITIES | Has a doctor been consulted? | |
| | If yes, what was the diagnosis? | |
| | Have the health authorities been contacted? | |

FOOD-BORNE ILLNESS COMPLAINTS FORM (Page 3 of 3)

Collect as much information as possible from the customer and advise that they seek medical help if they haven't already done so.

| 6. OTHER | Is there any other | | |
|----------|-----------------------|--|--|
| 6. OTHER | important information | | |
| | that needs to be | | |
| | recorded? | | |
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